

Scottish Charity Regulator: 2017-18 Business Plan achievements



Strategic aims

Our Corporate Strategy 2017-20 sets out four strategic aims for OSCR:

1. Help the public to have more confidence in charities by:
 - being an effective, targeted regulator
 - making information about charities more accessible
2. Help charity trustees to understand and comply with their legal duties
3. Ensure registration & reporting is straightforward & proportionate
4. Review and improve the way we operate & deliver services to all stakeholders

Business and operational plans

Our yearly business plans and supporting operational plans set out:

- the work and activities we undertake to achieve our strategic aims
- how we plan to deliver a high quality service across our range of regulatory functions.

Our achievements: 2017-18

During 2017-18 we worked towards 25 objectives. These objectives were supported by 102 milestones.

Of the 25 objectives set: 18 were fully achieved (green), 6 were almost completed (amber) and 0 were not achieved. In addition, 1 objective was carried forward into the 2018-19 Operational Plan. Please see the table below.

ACHIEVED	18
ALMOST	6
NOT ACHIEVED	0
CARRIED OVER	1