

OSCR ANNUAL REVIEW 2014-15

Charities you can trust and that provide public benefit



We are Scotland's independent registrar and regulator for the country's 23,800 charities including community groups, religious charities, schools, universities, grant-giving charities and major care providers. Our focus is on reinforcing public confidence in charities and their work, through improving governance and promoting transparency. We support and guide charities in meeting legal requirements, producing guidance and information, working with other public bodies and support organisations, and taking action where required. In the past year we have continued, through our work, to ensure delivery of our vision and public value and you can find examples in the document. We hope you find it a useful ready-reference of our work and priorities. More detailed information is in our Annual Report and Accounts, published at www.oscr.org.uk

The Very Reverend Dr Graham Forbes CBE, Chair

David Robb, Chief Executive

OUR IMPACT

REVIEW OF
ARMS LENGTH
EXTERNAL
ORGANISATIONS

widely welcomed

HIGH PROFILE
CASES

Handling concerns
effectively and
proportionately

INCREASED PERFORMANCE
IN HANDLING CONCERNS
ABOUT CHARITIES

83% of cases closed within 9 months
(target 75%) despite 26% increase

UPDATED GUIDANCE
ON MEETING THE
CHARITY TEST

Consultation widely supported by charities

ONLINE SERVICES
77% of
charities
signed up

LAUNCHED

MEETING THE
CHARITY
REGULATOR

17 events across Scotland

Setting
out what
complainers,
charities and
the public
can expect

Featuring OSCR
and other
commentators

TARGETED
REGULATION
ANNOUNCED

Consultation receives
hundreds of responses

POLITICAL
CAMPAIGNING

GUIDANCE

provide clarity

OPEN
DATA

available, lists of new
and high

SCHOOLS' REVIEW
OF CHARITY STATUS

Review completed and published

TWITTER USE
EXPANDED

Followers increase from 1,200 to 2,000

LAUNCHED

75% rate
it good or
excellent

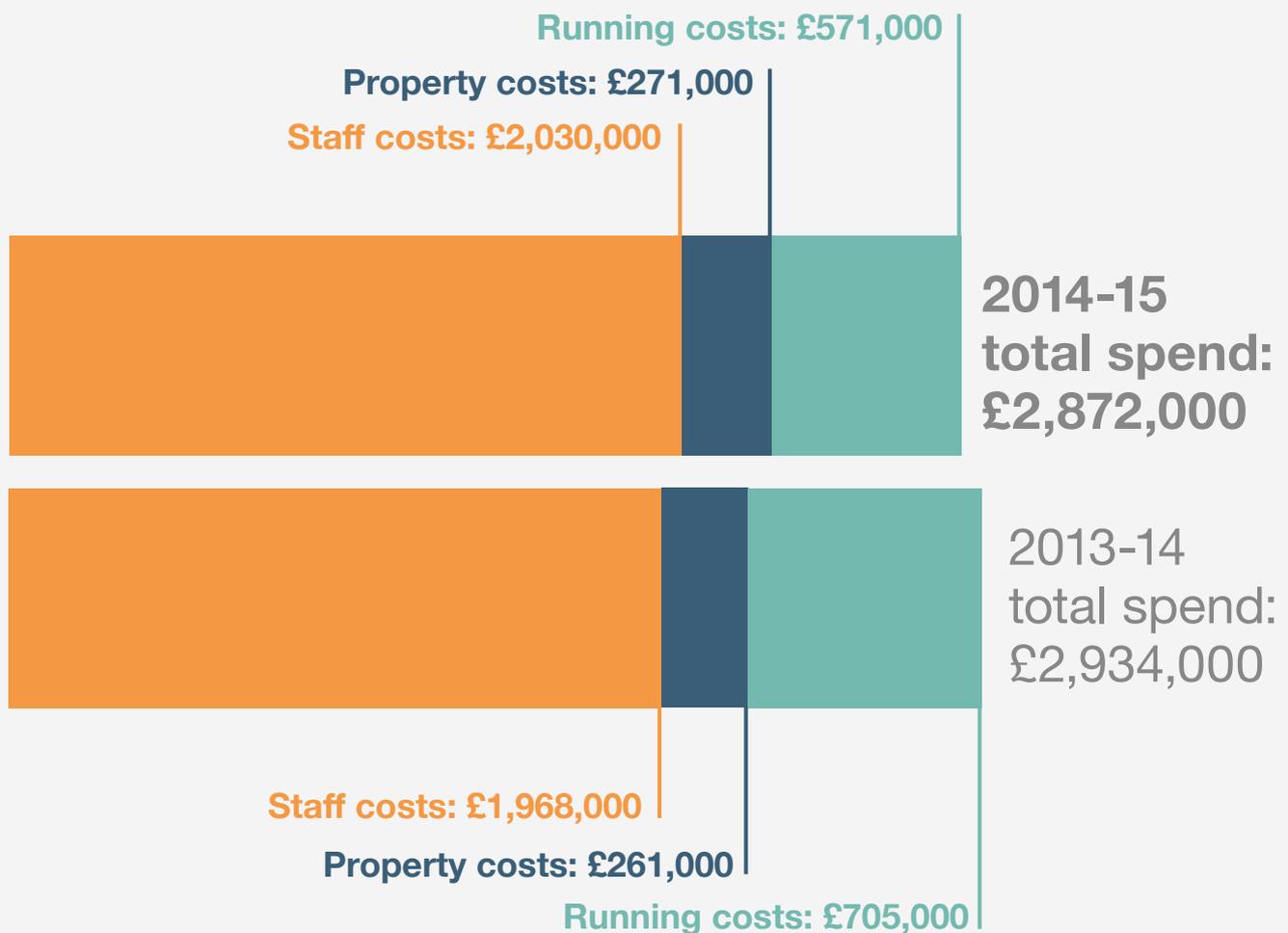
FINANCIAL STATEMENT

Income and Expenditure for the year to 31 March 2015.
For our full Annual Report and Accounts 2014-15 visit:
www.oscr.org.uk

All figures in £

Annual Budget **2014-15 £3,000,000** /
2013-14 £2,950,000

Breakdown of annual operating costs



THE YEAR IN FIGURES

OSCR
ANNUAL REVIEW
2014-15

(last year's figures in brackets)

1,092



APPLICATIONS FOR
CHARITABLE STATUS (1,220)

59%



OUR STAFF ENGAGEMENT SCORE
IN THE UK CIVIL SERVICE PEOPLE
SURVEY (60%)

44%



OF NEW APPLICATIONS FOR
CHARITABLE STATUS ARE SCIOs

94%

CHARITIES FILE
ACCOUNTS
AND RETURNS
WITHIN
12 MONTHS
OF THEIR
ACCOUNTING
YEAR
END DATES
(92%)

77%



OF CHARITIES
HAVE REGISTERED
FOR OSCR
ONLINE (72%)

66

FREEDOM OF
INFORMATION
REQUESTS (62)

792

✓
CONSENTS
TO PROPOSED
CHANGES (782)



752

NEW CHARITIES ADDED TO THE
REGISTER (880)

337

CONCERNS
REPORTES (267) AN
INCREASE OF 26%

93%

OF
REORGANISATION
APPLICATIONS
AND

99%

OF CONSENTS
APPLICATIONS
DECIDED WITHIN
DEADLINE
(96% & 99%)

OSCR

Scottish Charity Regulator

23,774

TOTAL
NUMBER OF
CHARITIES
REGULATED
BY OSCR
(23,827)

542,218

VISITS TO OSCR WEBSITE



92%

OF ANNUAL RETURN AND
MONITORING RETURN FORMS
VALIDATED WITHIN TWO MONTHS
OF SUBMISSION (99%)

170



REORGANISATION
SCHEMES APPROVED
(395)

17,238

RETURNS
COMPLETED
ONLINE – SOME
75%
(15,597 OR 63%)



15,000

INCOMING
TELEPHONE
CALLS
(17,000)



9



BODIES
REFUSED
CHARITABLE
STATUS (9)

961

CROSS-
BORDER
CHARITIES

126,254

REGISTER SEARCHES,
ON AVERAGE, PER MONTH

63 DAYS



ON AVERAGE TO MAKE A
DECISION ON CHARITABLE STATUS
APPLICATIONS (60 DAYS)

87%



OF THE PUBLIC SAY THAT KNOWING
A CHARITY IS REGULATED GIVES
THEM MORE TRUST

7,500



INCOMING
LETTERS &



EMAIL QUERIES

OSCR BOARD MEMBERS



The Very Reverend
Dr Graham Forbes
CBE Chair



Professor David Harrison
Deputy Chair



Shona Ulrichsen



Fiona Ballantyne OBE



Kaliani Lyle



David Hughes Hallett



Professor Stuart Cross



Pat Armstrong

OSCR'S SENIOR MANAGEMENT TEAM



David Robb
Chief Executive



Martin Tyson
Head of Registration



Dr Judith Turbyne
Head of Engagement



Laura Anderson
Head of Enforcement



Judith Hayhow
Head of Support Services