

REGISTERED COMPANY NUMBER: SCO43162 (Scotland)
REGISTERED CHARITY NUMBER: SCO43162

Report of the Trustees and
Financial Statements for the Year Ended 31 May 2024
for

Crookston Community Group

**Crookston Community Group
Contents of the Financial Statements
for the Year Ended 31 May 2024**

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**Crookston Community Group
Report of the Trustees
for the year ended 31 May 2024**

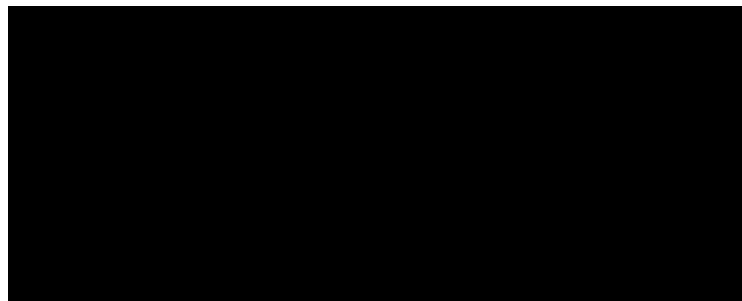
The trustees present their report with the financial statements of the charity for the year ended 31 May 2024. The trustees have adopted the provisions of the Statement of Recommended Practice (SORP) 'Accounting and Reporting by Charities' issued in March 2005.

REFERENCE AND ADMINISTRATIVE DETAILS

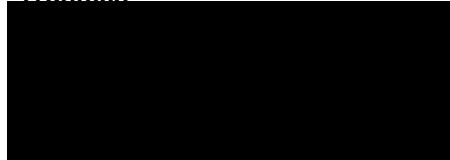
Registered Charity number
SCO43162

Principal address

56 Beltrees Road
Glasgow
G53 5TF



Trustees



Independent examiner
DA Accountants
Spiersbridge Business Park
1 Spiersbridge Way
Glasgow
G46 8NG

**Crookston Community Group
Report of Trustees
for the year ended 31 May 2024**

The Trustees present their report and accounts for the year ended 31 May 2024.

1. Introduction

Mission and Vision

Mission

Crookston Community Group (CCG) is committed to addressing the root causes of poverty, inequality, and social exclusion within the Greater Pollok and Govan areas of Glasgow. Established in 2012, CCG's mission is to empower individuals and communities by providing essential services, including food support, welfare rights advice, and community-led development initiatives. Through our community-driven approach, we strive to create an inclusive, supportive environment that fosters resilience and self-reliance.

Vision

Our vision is a thriving, equitable community where all individuals, regardless of socio-economic background, have access to essential resources and opportunities. We work towards a future where every resident can fully participate in the social, economic, and cultural life of the community. Through partnerships and collaborations, we seek to nurture solidarity and mutual support among community members, ensuring that everyone's voice is heard and valued.

Chairperson's Foreword

2024 marks another significant year for Crookston Community Group as we continue to adapt, grow, and respond to the evolving needs of our community. From the expansion of our food distribution programmes to the introduction of new ventures aimed at financial sustainability, CCG remains deeply committed to tackling the socio-economic challenges facing our residents.

This year, we have made notable progress in addressing food insecurity, enhancing welfare rights support, and creating inclusive community spaces. Our collaboration with local authorities on initiatives such as Community Payback Orders has not only improved lives but has also strengthened our ties within the community. New partnerships, including those with Islamic Relief UK and The Robertson Trust, have enabled us to extend our reach and deepen our impact.

I am immensely proud of the work carried out by our dedicated staff, volunteers, and trustees, all of whom work tirelessly to make a difference. Together, we are building a more resilient, inclusive, and self-sufficient community. Looking ahead, we are excited about our future projects, particularly our Tartan Project relaunch and the continued development of our social enterprises, which will further contribute to the long-term sustainability of CCG.

On behalf of the board, I would like to express our heartfelt gratitude to all our partners, donors, and supporters. Without your unwavering support, none of this would be possible. We look forward to continuing this vital work in 2025 and beyond, as we strive to build a stronger, more inclusive community for everyone.


Chairperson, Crookston Community Group

2. Report of the Trustees

The trustees of Crookston Community Group (CCG) are pleased to present their annual report for the year ending 31 May 2024. This report provides an overview of the charity's operations, governance, key achievements, and financial performance, reflecting our ongoing commitment to addressing the needs of the Greater Pollok and Govan communities. This year, we have taken significant steps towards ensuring CCG's sustainability and expanding the reach of our services. The trustees remain committed to transparent governance and efficient resource management in line with our core mission and vision.

Structure, Governance, and Management

Governing Document

CCG operates as a Scottish Charitable Incorporated Organisation (SCIO) under its governing constitution, which outlines the purpose, governance structure, and objectives of the organisation. The governing document ensures compliance with all legal and regulatory requirements, guiding the strategic and operational direction of the charity.

Risk Management

The trustees regularly review and assess the risks faced by the charity, particularly in areas of financial sustainability, service delivery, and compliance with regulatory standards. Through ongoing risk assessment, CCG ensures that appropriate safeguards and internal controls are in place to minimise exposure to potential risks, fraud, or error. Key risks include fluctuating funding levels and increased demand for services, both of which are mitigated through robust financial planning, grant diversification, and active monitoring of service user needs.

Recruitment and Appointment of Trustees

Trustees are appointed or reappointed by the members of CCG during the Annual General Meeting (AGM), held every November. Trustees are selected based on their skills, experience, and alignment with CCG's mission to ensure they can effectively contribute to the charity's governance and strategic development.

In 2024, CCG focused on expanding the board's diversity and skill set, bringing in individuals with expertise in community development, financial management, and legal affairs. The trustees provide oversight on key decisions, including financial planning, service development, and stakeholder engagement, ensuring that the charity operates in a manner consistent with its objectives.

Aims and Objectives

CCG's core aim is to empower individuals and families within Greater Pollok and Govan by addressing the socio-economic challenges they face, including food insecurity, social isolation, and poverty. CCG's approach is community-led, involving staff, volunteers, and service users in the design and delivery of its programmes to ensure they reflect the real needs of the community.

The specific objectives of CCG are:

- 1. Alleviating Poverty:** Through services such as the community pantry, foodbank, and emergency welfare support, CCG aims to reduce food and fuel poverty, ensuring that all community members have access to basic resources.
- 2. Combating Social Isolation:** Initiatives like the Young Age Pensioners (YAP) coffee mornings, multicultural events, and the Saturday Church group bring people together, fostering connections and reducing loneliness.
- 3. Improving Mental Health and Well-being:** CCG promotes mental well-being through its support services, drop-in surgeries, and volunteer engagement programmes, providing a sense of purpose and community belonging for participants.
- 4. Restoring Dignity and Confidence:** By offering services that build skills, knowledge, and self-reliance—such as the volunteer programmes and Community Payback Order placements—CCG empowers individuals to regain their confidence and sense of dignity.
- 5. Increasing Access to Services:** CCG works closely with local public and third-sector organisations to connect residents with essential services, such as welfare rights advice, health services, and housing support.

6. Encouraging Positive Community Interaction: Through initiatives like cultural celebrations and community-building activities, CCG reduces anti-social behaviour by promoting inclusion and positive social relationships.

Key Achievements in 2024

- Expansion of Food Services: CCG's food distribution services have expanded significantly this year, with the foodbank and pantry continuing to serve increasing numbers of residents impacted by the cost-of-living crisis. Our partnerships with Islamic Relief UK and local supermarkets have been crucial in meeting this growing demand.

- Volunteer Engagement: Our structured volunteer programme continues to thrive, with over 60 volunteers contributing to daily operations. Many of these volunteers are former service users, demonstrating the transformative power of community engagement and capacity-building.

- Social Enterprise Development: This year, we focused on strengthening our social enterprises, such as the Tiffin Fresh Food Café and Bella-Rose Hall. These ventures not only generate income but also provide training and employment opportunities for local residents, furthering CCG's goal of financial self-sufficiency.

- New Facilities at Ladymuir Crescent: The acquisition of additional units at Ladymuir Crescent represents a key milestone in CCG's development. These spaces will be utilised for community programmes, social enterprise activities, and as incubators for local entrepreneurs.

Future Directions

Looking forward, the trustees are committed to furthering CCG's impact through the following priorities:

- Sustainability: Strengthening CCG's financial sustainability through diversified income streams, including social enterprises, fundraising events, and strategic partnerships with funders.

- Service Expansion: Continuing to develop welfare rights advice and advocacy services, as well as digital inclusion programmes, to meet the growing needs of our community.

- Community Advocacy Project: CCG is in the early stages of launching a community-led advocacy project aimed at training local residents to support their peers in navigating social services and securing their rights. This initiative is expected to foster greater empowerment and social justice within the community.

- Environmental Sustainability: CCG will also increase its focus on environmental sustainability, particularly in reducing food waste through its food services and promoting green initiatives in the community.

3. Financial Review

Funding and Financial Sustainability

Crookston Community Group (CCG) continues to operate within a challenging financial environment, marked by increased demand for services, particularly in response to the cost-of-living crisis. To ensure that we can continue meeting the needs of our community, CCG relies on a diverse range of funding sources, including grants, donations, income from social enterprises, and community fundraising.

This year, CCG was fortunate to receive substantial grant funding from a range of local authorities, private foundations, and charitable organisations. Notable funders include **Glasgow City Council, Islamic Relief UK, The Robertson Trust, STV Appeal, and The National Lottery Community Fund**. These grants have enabled us to expand critical services such as our foodbank, community pantry, and welfare rights advocacy.

In addition to grant funding, CCG has made significant strides towards financial sustainability through our social enterprises, including the **Tiffin Fresh Food Café and Bella-Rose Hall**, which have generated income while providing valuable employment and training opportunities for local residents. Our charity shop at Ladymuir Crescent has also contributed to our financial stability, offering affordable goods to the community while supporting the charity's operations.

Looking ahead, CCG aims to further diversify its funding base through increased fundraising efforts, enhanced partnerships, and the continued development of our social enterprises. These efforts are critical to ensuring that we remain financially resilient and can continue to support the growing needs of the Greater Pollok and Govan communities.

Reserves Policy

In line with best practices, CCG has maintained a reserves policy to safeguard the charity's financial stability. As of 31 May 2024, CCG holds approximately £43,000 in reserves, equivalent to three months of operational costs. This ensures that the charity can continue to operate and deliver essential services in the event of unforeseen financial challenges.

Our reserves policy is reviewed annually by the trustees to ensure it remains aligned with the charity's risk profile and operational needs. In the coming year, the trustees will explore opportunities to increase reserves as part of our broader strategy to enhance financial sustainability.

Independent Examiner's Report

The trustees are pleased to report that CCG's financial statements for the year ending 31 May 2024 have been independently examined by DA Accountants. The examination concluded that the financial records were properly maintained and that the accounts provided a true and fair view of the charity's financial position. The trustees extend their thanks to DA Accountants for their continued support in ensuring that CCG's financial practices remain transparent and compliant with relevant regulations.

4. Key Projects and Operations (2023-2024)

Throughout 2023-2024, Crookston Community Group (CCG) has continued to deliver vital services to the Greater Pollok and Govan communities. This year saw significant developments in food support, community engagement, and volunteer-driven programmes, as well as the expansion of social enterprises and new partnerships. Below are summaries of our core projects, highlighting the impact they have had on our community.

Community Payback Order Work

CCG has played a critical role in supporting individuals under Community Payback Orders (CPOs), providing opportunities for skill development and rehabilitation through community service. The CPO programme allows participants to contribute to various CCG initiatives, including the maintenance of community spaces and foodbank operations, fostering personal growth while benefiting the wider community. We are extremely proud to help these individuals and believe that the work we do with them can help reduce the risk of reoffending and help teach the individuals valuable skills which can help them towards future employment prospects, as well as supporting our operations within the community. We have been supporting this scheme since 2021 and on average we have around 5/6 individuals supporting each day.



Case Studies:

- From Struggles to Strength: How Volunteering at CCG Transformed One Woman's Life

Two months ago, a local resident joined us as a Community Payback volunteer at CCG, seeking a fresh start after leaving her pet care job due to mental stress and struggles with alcohol. With no stable income and relying solely on Universal Credit, she was motivated to make a positive change by dedicating her time to volunteering. Referred to us by her social worker, she began working from 10 am to 2 pm, even though she had no prior volunteer experience. Despite this, she approached the role with enthusiasm and a strong desire to learn.

Since starting her volunteer journey, she has noticed a significant improvement in her confidence and mental stability. Volunteering gave her a structured routine, which helped her better manage stress and build resilience. She also shared that it has reduced her feelings of isolation and fostered a more positive outlook on life. Though new to volunteering, she enjoys cooking and has a talent for it, which could become a valuable contribution to CCG in the future. I also helped her sign up for online courses to develop new skills and enhance her future opportunities.

Her experience at CCG is a testament to the positive impact volunteering can have on one's life. By providing her with a supportive environment, we've helped her find purpose and healing. Volunteers like her are essential to our organization, and we are committed to offering continuous support. At CCG, we ensure that all our volunteers receive nutritious meals and transportation assistance, and we are always here to help them overcome any future challenges. Volunteers truly are the backbone of CCG, driving positive change in our community.

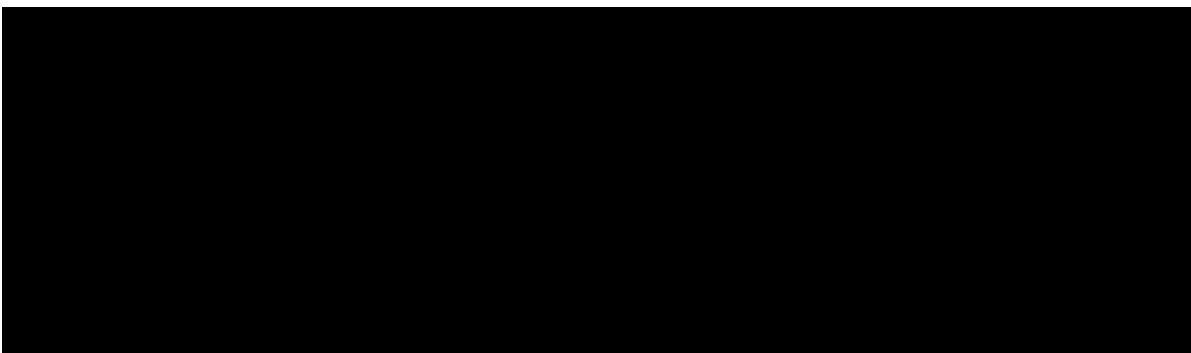
- [REDACTED]: A young man who regained confidence and secured voluntary work post-CPO.
- [REDACTED]: A single mother who utilised retail skills learned during her CPO to secure part-time employment

Food Pantry Operations

The CCG Community Pantry operates Monday to Friday from 12 PM to 2 PM, providing essential support to individuals not only in our immediate area but also in surrounding communities. Staffed almost exclusively by dedicated CCG volunteers, the pantry offers a vital service that helps alleviate food insecurity. Customers can select 10 items for just £2.50, with each additional item priced at 25p. In partnership with Fare Share, we receive significant weekly donations of fresh fruit, vegetables, meats, and ambient goods every Wednesday. Additionally, grant funding enables us to make bulk purchases of essential cupboard staples, such as pasta, rice, and tinned soups, ensuring our shelves remain well-stocked.

In 2023, we joined The Scottish Pantry Network, marking the beginning of an exciting partnership. While we embrace the pantry model, we stand out by not requiring membership fees or limiting shopping days. Our commitment to openness allows everyone in the community to access our services, regardless of their financial status. This approach helps destigmatise and normalise budget-friendly shopping while granting our users the dignity of choice in providing for their families. Training is provided to our volunteers by experienced retail staff, covering essential skills such as cash handling, stock rotation, and customer service. This training not only enhances their capabilities but also offers valuable experience in a retail environment, aiding their future employment opportunities.

Additionally, our enclosed back shop area serves as a storage space for extra stock, benefiting both the pantry and our Foodbank.



Case Studies:

- The Heart of Community Service: A Reflection on Volunteering at the CCG Pantry

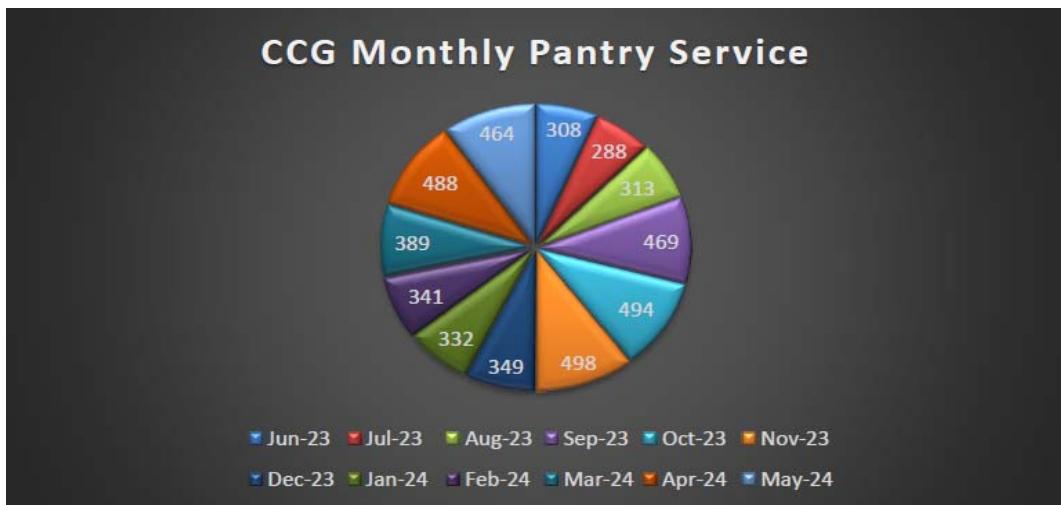
I had a wonderful experience helping out at the CCG Pantry. I was touched by how warmly the volunteers interacted with everyone, from making light jokes to helping pack shopping bags. It was heart-warming to learn that their main motivation for volunteering was to give back to the community and help those in need, which highlighted the kindness that still exists even in challenging times.

The pantry's operation was smooth, with everything displayed nicely, and the atmosphere was relaxed and welcoming. It was my first time visiting a pantry and foodbank, and I was amazed by the effort and dedication the volunteers put in, especially during the cost-of-living crisis. Their work is making a real difference in people's lives, and I deeply appreciate the service they provide.

This experience reminded me to be more appreciative of what I have and to avoid judging others. A volunteer mentioned how some customers might only interact with the pantry team and have no one else to turn to, which resonated with my experiences in healthcare. It reinforced my goal to be a more compassionate and communicative nurse. Seeing the volunteers build relationships with customers was inspiring, and I truly enjoyed the warm and friendly atmosphere. I don't have any negative feedback-just a heartfelt thank you for all they do.

- A local carer found invaluable support through the pantry during a personal crisis, leading to both emotional relief and practical assistance with social services.

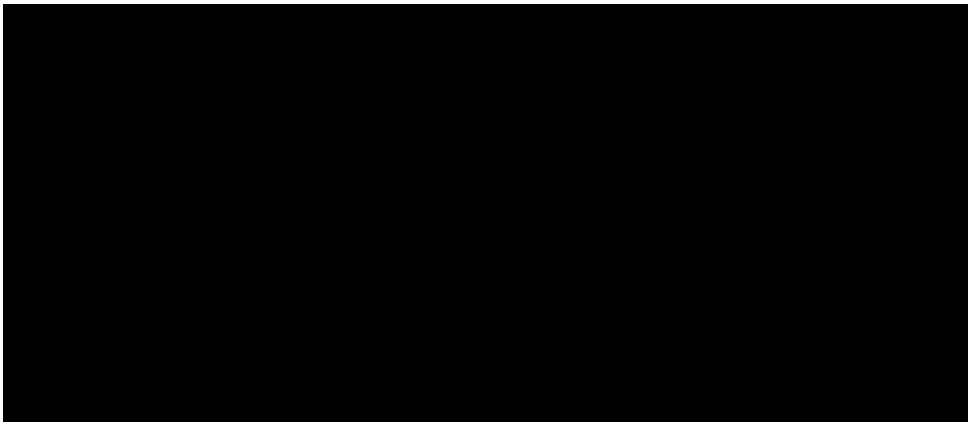
| CCG Community Pantry 2023/2024 | Number of Service users |
|---------------------------------------|--------------------------------|
| Jun-23 | 308 |
| Jul-23 | 288 |
| Aug-23 | 313 |
| Sep-23 | 469 |
| Oct-23 | 494 |
| Nov-23 | 498 |
| Dec-23 | 349 |
| Jan-24 | 332 |
| Feb-24 | 341 |
| Mar-24 | 389 |
| Apr-24 | 488 |
| May-24 | 464 |



Food Bank Services

Glasgow's Spirit of Christmas Initiative

CCG's foodbank provides essential support to individuals and families in crisis. We partner with organisations like Islamic Relief UK, Turning Point Scotland, and local authorities to distribute food parcels, ensuring those in need receive the help they require. The "Foodbank on Wheels" initiative continues to deliver parcels to those unable to visit in person, such as the elderly and individuals with mobility issues.



Case Studies:

- Supporting Refugees – A Family from Syria

A refugee couple from Syria recently approached the Crookston Community Group (CCG) for assistance through their social worker. Having arrived in the UK just three days ago, they are currently homeless and in urgent need of support for their basic necessities. The husband speaks some English, but the wife is unfamiliar with the language, making communication difficult. Thankfully, one of our Arabic-speaking volunteers was able to bridge the language gap, allowing us to fully understand their situation and needs.

To accommodate their cultural and dietary preferences, we prepared a special halal food parcel for the couple, including essential and frozen food items. Their relief and gratitude were clear when they received the parcel, visibly happy with the help they were given. Our volunteer then took the extra step of guiding them to our Beltrees 48 pantry, explaining its operation and informing them about the opening times and working days, so they could easily access support in the future. The volunteer also assisted them in choosing free items from our Marks & Spencer donations, offering further relief.

At CCG, we are dedicated to supporting asylum seekers and refugees as they settle into their new lives. By providing vital resources such as food and guidance, we aim to make their transition smoother and help them feel welcome in our community. This family is just one of many that we are committed to helping in their time of need, and we will continue to offer support to ensure they have access to the assistance they deserve.

- A Refugee Woman from Sudan Seeking a New Beginning in Scotland:

Today, a 20-year-old woman from Sudan visited our 56 Beltrees office seeking a food parcel. She arrived in Scotland in August 2024, fleeing the instability of her home country. As a refugee, she is navigating a new life in an unfamiliar place. Upon her arrival in Scotland, she was initially housed in a hotel, but now stays with her brother in a temporary council studio flat in the G53 area.

While her primary language is Arabic, she can communicate a little in English, demonstrating her eagerness to adapt to her new environment. Although she is currently unemployed, she is determined to improve her circumstances. When asked about her future plans, she expressed a strong desire to join a university to improve her English skills and gain further education, showcasing her hope for a better and more independent future.

The woman mentioned that she found out about our services through the housing association, which directed her to us for assistance. As she follows a halal diet, we ensured that the food parcel provided was fully compliant with her dietary requirements. In addition to the parcel, I also gave her a lunch box provided by Tiffin, making sure she had enough food for the day.

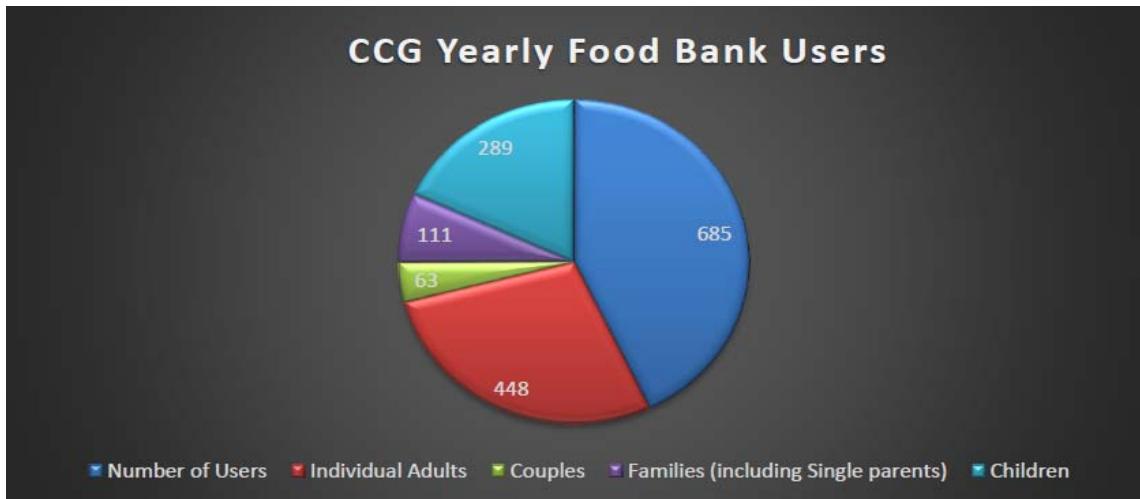
At CCG we take pride in supporting individuals like her, who are trying to rebuild their lives in a new country. We understand the difficulties refugees face, from language barriers to unemployment and the challenge of adapting to a new culture. Our goal is to provide not only food and essential supplies but also emotional support and guidance as they transition to a more stable life. By helping them meet their basic needs and connecting them with community resources, we aim to empower them toward self-sufficiency and a brighter future.

Her story is one of resilience and hope. Despite facing the challenges of being in a new country, without a job or stable accommodation, she is focused on building a brighter future. By seeking education and maintaining her faith, she is determined to turn this difficult chapter of her life into a fresh start.

At CCG, we remain committed to supporting refugees like her, who come to us in search of help, hope, and a chance to start over.

- In collaboration with Islamic Relief UK, CCG distributed over **1,200 food parcels** this year, helping families struggling due to the ongoing economic pressures.

| Foodbank | 2024 |
|-------------------------------------|------|
| Number of Users | 685 |
| Individual Adults | 448 |
| Couples | 63 |
| Families (including Single parents) | 111 |
| Children | 289 |



Glasgow's Spirit of Christmas Initiative

In partnership with Glasgow's Spirit of Christmas, CCG distributed toys, clothing, and gifts to children from low-income families across Greater Pollok. This initiative not only brought joy to over 500 children but also highlighted the importance of community solidarity during challenging times.

Case Study:

One family, struggling with unemployment and rising living costs, expressed deep gratitude after receiving Christmas gifts, stating that it transformed their holiday experience.

Food Parcel Distribution and Islamic Relief UK Partnership

Our partnership with Islamic Relief UK has allowed us to significantly increase the number of food parcels distributed to vulnerable families. This collaboration ensures we meet the growing demand for emergency food support, particularly among families affected by rising inflation and the cost-of-living crisis.

Statistics:

- Over 1,200 parcels distributed in 2024.
- 30% of recipients were from minority ethnic groups, demonstrating CCG's commitment to serving all members of our diverse community.

CCG Tartan Project Relaunch

The Tartan Project, which initially focused on celebrating Scottish heritage through textile design, is set to relaunch in 2025 with a broader scope. The project will now include workshops on textile design, production, and entrepreneurship, with the aim of creating job opportunities within the community while fostering cultural pride.

Saturday Church Group (Living Church of God)

Every second Saturday, the Living Church of God congregation meets at our Beltrees Road facility, led by [REDACTED]. These gatherings provide an opportunity for fellowship, shared meals, and spiritual engagement. Congregants participate in an online service facilitated by Dr. Scott Winail, fostering a strong sense of community.

*For information, **CCG is a non-religious organisation**, open to members of every faith group, and those of none. We provide the space for the Church group to use. For more information, visitors are directed to [LCG website](http://www.lcg.org/) (<http://www.lcg.org/>) or [Tomorrow's World](http://www.tomorrowsworld.org/) (<http://www.tomorrowsworld.org/>).

Acquisition of New Units at Ladymuir Crescent

In 2024, CCG acquired additional units at Ladymuir Crescent, expanding our capacity to support local initiatives. The units will be utilised for various purposes, including community hubs and spaces for local entrepreneurs. These developments are part of our broader strategy to increase self-sufficiency and provide residents with opportunities for skill-building and economic participation.

Asbestos Issue at Ladymuir: Resolution

The acquisition of new units at Ladymuir was temporarily delayed due to the discovery of asbestos in some areas. CCG worked closely with health and safety specialists to safely remove the asbestos, ensuring the units could be brought into operation without risk to staff, volunteers, or community members. We are pleased to report that the issue was fully resolved, and the units are now being prepared for community use.

5. Memberships and Training

CCG Memberships

Crookston Community Group (CCG) is committed to maintaining strong ties with both local and national organisations that support our mission of community empowerment. These memberships provide CCG with access to training, resources, and best practices, ensuring we continue to deliver high-quality services to the community. In 2024, our key memberships included:

- **Peninsula**: Providing HR, employment law, and health & safety support to ensure compliance with workplace regulations.
- **Scottish Council for Voluntary Organisations (SCVO)**: Facilitating access to resources, training, and networking opportunities, essential for our charity's development.
- **Scottish Pantry Network**: Supporting our food distribution services by providing access to a broader network of food suppliers, training, and peer support.

Additional memberships and partnerships include:

- **Islamic Relief**: CCG collaborates with Islamic Relief UK to support food distribution efforts, particularly during key periods such as Ramadan. This partnership helps to ensure that culturally appropriate food parcels are available to the community, addressing food insecurity in a way that is sensitive to the needs of diverse populations.

- **Glasgow City Council**: As a key funder and strategic partner, Glasgow City Council works closely with CCG to provide financial support for food support services, welfare rights advocacy,

and community development initiatives. The Council also offers guidance on best practices for delivering community services and ensuring compliance with local policy and regulatory frameworks

- Cash for Kids: Cash for Kids supports CCG's work with children and families, funding events such as the Easter Eggstravaganza and providing financial assistance to deliver holiday meal programmes. This partnership plays a significant role in helping CCG support young people and alleviate holiday hunger

- Asda and Morrisons: Both supermarkets allow CCG to conduct bucket collections at their stores, helping raise essential funds. They also donate food items that are redistributed through the foodbank and pantry services, supporting CCG's mission to alleviate food poverty

- Local Butchers and Food Markets: Partnerships with local butchers and food markets provide CCG with regular donations of fresh meat and other food products, which are distributed to families in need. These relationships ensure that CCG can offer a wider variety of food to its service users, including culturally appropriate options such as halal meat.

- Fare Share Glasgow and the West: Through its partnership with Fare Share, CCG receives surplus food from retailers, which is redistributed via its foodbank, pantry, and emergency food services. This partnership helps to reduce food waste while addressing food insecurity within the community.

- Citizens Advice Bureau (CAB): In collaboration with CAB, CCG provides welfare rights advice and advocacy services to local residents. CAB's involvement ensures that service users receive accurate, up-to-date guidance on accessing benefits, housing support, and financial assistance.

- Migrant Help: Through this partnership, CCG is able to accommodate many New Scots and asylum seekers referred to us, providing them with opportunities to integrate into the community. They contribute by supporting the team in preparing emergency food parcels, assisting with collections, and performing warehouse tasks such as sorting and moving products. They are also involved in preparing our new premises, which will offer training opportunities for disadvantaged individuals. Currently, over 10 participants attend on different shifts, receiving a monthly bus pass, lunch, a support letter, and access to other charity facilities

- MEARS: The partnership between Crookston Community Group (CCG) and Mears Group in Scotland provides vital support to vulnerable individuals and families by offering essential services, such as food parcels. This collaboration helps alleviate financial and social pressures, particularly during times of crisis.

- The Robertson Fund: The partnership with The Robertson Trust is a key milestone for CCG, helping diversify funding and invest in sustainable solutions to socio-economic challenges, ensuring long-term service availability for those in need.

- BEMIS: BEMIS and Crookston Community Group (CCG) partner to engage ethnic minority communities in Scotland's Local Governance Review. Their collaboration facilitates consultations to influence policies, with a successful session held in August 2023. CCG is dedicated to advancing this initiative.

- ICF: The partnership between Crookston Community Group (CCG) and the Investing in Communities Fund (ICF) empowers local communities to address poverty and inequality. This collaboration enhances CCG's initiatives and collects engagement data to demonstrate their positive impact, ensuring effective support for vulnerable populations.

- Tudor Trust Fund: The collaboration between Crookston Community Group (CCG) and the Tudor Trust has been instrumental in maintaining CCG's flagship premises. This support allows CCG to continue delivering essential projects that benefit the community, ensuring vital services remain accessible to those in need. Together, they are committed to fostering positive change and enhancing the well-being of the local community.

- Marks & Spencer: Through our partnership with Marks & Spencer, we receive food items every Monday and Thursday, which significantly benefits our community. This collaboration allows us to distribute these food items for free to all pantry users, as they are nearing their expiration date. This initiative helps reduce food waste while providing essential support to those in need.

- Lidl

- Glasgow Community Food Network

- Glasgow Southwest Foodbank

- Energy Action Scotland

- Youth Scotland

- Social Justice Services

These memberships help CCG remain connected to wider networks, ensuring that our services are supported by the latest innovations in community development, food security, and volunteer engagement.

Peninsula Membership: Summary and Training Provided

As a member of Peninsula, CCG benefits from comprehensive support in managing employment law, health and safety, and HR compliance. This partnership has been instrumental in providing the charity with access to critical training and resources. Through Peninsula, CCG ensures that staff and volunteers are protected, and that all activities comply with relevant UK regulations.

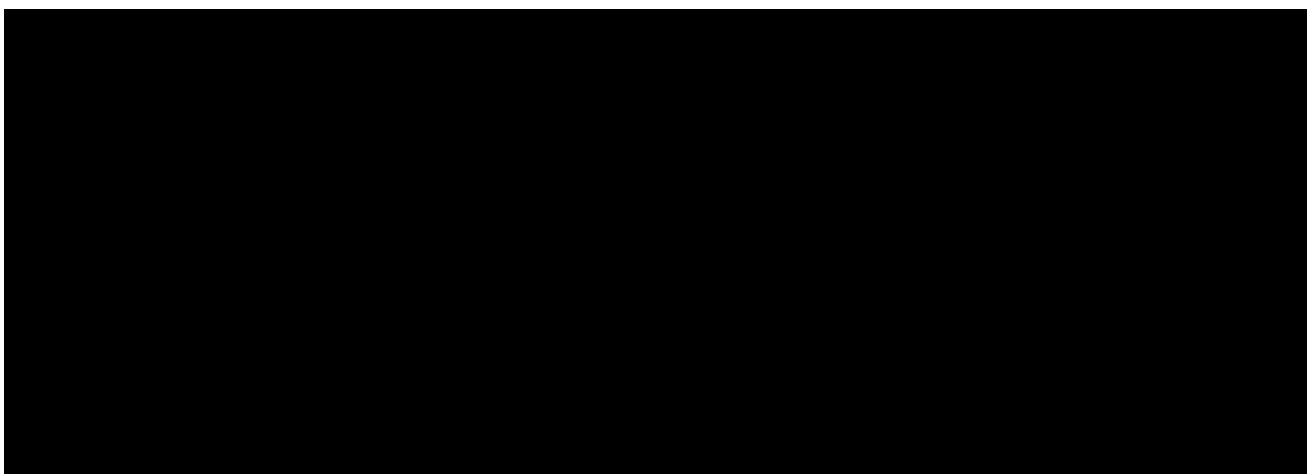
In 2024, CCG utilised Peninsula's services to deliver training to our team on the following areas:

- Health and Safety:** Ensuring that all staff and volunteers are well-versed in safe working practices, particularly around food handling, community events, and the management of our facilities at Ladymuir and Beltrees Road.
- Employment Law Compliance:** Training provided by Peninsula has equipped our management team with the knowledge to navigate complex employment law issues, ensuring that our employment practices align with UK legal standards.
- Volunteer Management:** Specific training on managing volunteers within a charity context has helped enhance our volunteer programme, ensuring that volunteers feel valued, supported, and able to contribute effectively to CCG's mission.

This training has significantly improved CCG's internal operations, ensuring we are well-prepared to handle HR issues, maintain health and safety standards, and foster a positive working environment for both paid staff and volunteers.

Training and Development for Staff and Volunteers

CCG continues to invest in the development of our staff and volunteers to ensure they are equipped to deliver high-quality services to the community. In 2024, we focused on expanding the scope of our training programmes to include more specialised skills that align with our evolving projects.



Key training areas included:

- Welfare Rights Advice:** Training staff and volunteers to support community members with welfare rights issues, ensuring they can access the support they need.
- Digital Inclusion:** Providing training on digital literacy to both staff and service users, helping bridge the digital divide and improve access to online services.
- Food Hygiene and Safety:** Ensuring compliance with food safety regulations through regular training, particularly for those involved in our foodbank and community pantry services.
- Mental Health First Aid:** In response to the rising demand for mental health support, CCG trained staff and volunteers in mental health first aid, equipping them with the skills to provide immediate support to community members in crisis.

In addition to formal training, CCG fosters a culture of continuous learning and peer support, encouraging staff and volunteers to share knowledge and experiences that enhance the charity's overall capacity. This investment in training not only improves service delivery but also contributes to the personal and professional growth of our team members, many of whom come from the local community.

6. Trustee Contributions and New Ventures

Commitment of Trustees

The trustees of Crookston Community Group (CCG) continue to play a pivotal role in the strategic direction, governance, and operational success of the organisation. Throughout 2023-2024, our trustees demonstrated their ongoing commitment by overseeing critical decisions related to financial management, service development, and community engagement. Their leadership has ensured that CCG remains aligned with its mission while also navigating the increasing demand for services.

In addition to their governance responsibilities, trustees have been actively involved in key activities such as **overseeing deliveries, managing collections, securing sponsorships, and leading fundraising efforts**. They have supported **day-to-day operations**, including making funding applications, **promoting social enterprises like Bellarose Hall**, and organizing the **pick-up and drop-off of volunteers**. Trustees attend all meetings and have played a significant role in initiatives like the **Scot and Pakistan Film Festival**. Their involvement has even extended to **cooking meals for the homeless and hospitals**, further demonstrating their dedication to the community.

Through their hands-on approach, trustees have helped maintain a high level of accountability and transparency within the organisation, ensuring its continued growth and success.

New Ventures Towards Self-Sufficiency

In 2024, CCG's trustees led several initiatives aimed at increasing the organisation's financial sustainability. These new ventures are designed to reduce CCG's reliance on external grants and ensure that we can continue to provide essential services to the community over the long term.

1. Expansion of Social Enterprises

CCG has made significant progress in expanding its social enterprise activities, with a particular focus on the Tiffin Fresh Food Café and Bella-Rose Hall. These ventures generate income while also providing training and employment opportunities for local residents. The trustees have been instrumental in guiding the strategic development of these enterprises, ensuring they align with the community's needs and CCG's mission of fostering empowerment through sustainable solutions.

The relaunch of the **Tartan Project** also falls under this strategy, focusing on promoting local heritage through textile production while offering community members opportunities to develop skills in design, production, and entrepreneurship. The trustees have been key in securing initial funding and support for this project, which is expected to create both social and economic value for the community.

2. Property Development at Ladymuir Crescent

With the acquisition of additional units at Ladymuir Crescent, the trustees have taken proactive steps to expand CCG's physical capacity. These units are being developed into spaces for community hubs, local entrepreneurship, and service provision. The trustees have guided the negotiations, addressed logistical challenges, and ensured that the asbestos issues discovered on-site were resolved in line with health and safety regulations.

This expansion aligns with CCG's broader goal of establishing long-term revenue-generating activities, allowing the charity to fund its core services more independently in the future.

Weekly Outcomes Reports

As part of our commitment to transparency and ongoing evaluation, CCG introduced a system of **weekly outcomes reporting** in 2024. These reports provide insights into service delivery across all of our programmes, capturing key metrics such as the number of service users, volunteer engagement, and the impact of our food support initiatives.

The trustees review these outcomes regularly to ensure that CCG's services remain relevant and responsive to the needs of the community. The data collected through this process has already informed several key decisions, including the expansion of our welfare rights advice services and the development of new digital inclusion training programmes.

Outcomes of the weekly Report of 48&56 Beltrees (9th August 2024)

CCG Foodbank:

- **Support Provided:** CCG Beltrees assisted 24 individuals, distributing food parcels that collectively offered **288 meals** (3 meals per day for 4 days).
- **Referral Sources:** Among the recipients, **4 individuals** were self-referrals due to rising living costs, while the remainder were referred by partner organizations such as Turning Point Scotland and the NHS.
- **Mental and Physical Well-being:** By alleviating food insecurity, CCG enhanced both the physical well-being and mental health of service users, reducing stress associated with financial difficulties.
- **Pathway to Financial Health:** The food bank provided information on additional support services, fostering a dignified route toward improved financial health for the users.

CCG Daily Community Pantry:

- **Patron Support:** The pantry served **123 patrons**, with **30%** from minority groups.
- **Financial Performance:** Total takings for the week amounted to **£282.75**.
- **Volunteer Engagement:** The pantry was entirely organized and supervised by CCG volunteers, each assigned specific roles. This involvement boosted their self-confidence and morale.
- **Transition of Users:** One patron transitioned from food parcel recipient to pantry user, demonstrating a positive shift in their circumstances.

CCG Main Office:

- **Enquiries Managed:** All relevant emails and phone inquiries were addressed efficiently.
- **Food Support Statistics:** Provided food parcels to **24 individuals** through partner referrals, along with **4 self-referrals** from new users.
- **Social Media Promotion:** CCG effectively utilized social media to promote its initiatives and ongoing charitable work.
- **Record Keeping:** Accurate records of food bank and pantry statistics were maintained in compliance with GDPR policies.
- **Financial Management:** All financial records were accurately documented and prepared for banking for both Beltrees and Ladymuir locations.
- **Lunch Munch Club:** Successfully hosted the sixth week of the Summer Session, averaging 30 children in attendance.
- **Community Engagement:** Organized a summer trip for the Cash for Kids Lunch Munch Club, with a majority of volunteers from Beltrees participating.
- **Liaison with Authorities:** Engaged with local councillors and officials regarding community safety concerns and completed necessary documentation for landlord requirements and grant applications.

Volunteer Contributions:

- **Beltrees Volunteers:** Contributed a total of 166 hours to support local community efforts.
- **Community Payback Volunteers:** Two individuals completed **15 hours** of mandated community service at Beltrees.

In conclusion, CCG maintains a weekly reporting system to monitor and evaluate its services

effectively. These reports provide valuable insights into program delivery and community impact, ensuring that CCG continues to meet the needs of the community while promoting transparency and accountability.

Call for New Trustees

As CCG continues to grow and diversify its services, the trustees recognise the importance of bringing in new perspectives and expertise. In 2024, CCG launched a campaign to recruit new trustees with specific skills in areas such as finance, legal affairs, and community development. We are particularly seeking individuals who have the time, energy, and relevant experience to contribute to the governance of CCG, ensuring that we continue to serve the community effectively.

Potential trustees should share CCG's commitment to empowerment, inclusivity, and sustainability, and be willing to engage in the strategic oversight of the organisation. Interested candidates are encouraged to contact CCG for more information about how they can contribute to the future success of the charity.

7. Fundraising and Events

Fundraising and community engagement through events have always been integral to the success of Crookston Community Group (CCG). In 2024, CCG continued to strengthen its financial sustainability and deepen its connection with the community through a variety of successful fundraising initiatives. These events not only raised critical funds for the charity but also provided opportunities for community members to come together, fostering a sense of belonging and collective responsibility.

Samosa Fun Day

The **Samosa Fun Day** was one of the standout fundraising events of 2024, bringing together a diverse cross-section of the community. Held at our Beltrees Road hub, the event featured food stalls, children's activities, and performances celebrating various cultures. The day was a resounding success, raising over £2,500 for CCG's foodbank and community pantry services.

The event also served as an important platform for cultural exchange, with local businesses and community members contributing to the festivities. The funds raised will directly support the continuation of our essential food distribution services, ensuring that vulnerable individuals and families can access the resources they need.

Pakistani-Scottish Film Festival

CCG are planning the **Pakistani-Scottish Film Festival**, a week-long celebration of Pakistani cinema that will draw significant attention from across Glasgow. The festival, organised in partnership with local cultural groups, aimed to promote intercultural understanding and highlight the shared experiences of Glasgow's diverse communities.

The festival will feature a mix of classic and contemporary films, as well as panel discussions with filmmakers and cultural leaders. Ticket sales, along with sponsorship from local businesses, will raise around £3,000, which will be reinvested into CCG's community programmes, particularly those focused on youth engagement and cultural inclusion.

Sarah Ali's Appointment to the Area Budget Committee

Five years ago, CCG was proud to announce that Sarah Ali, a long-time volunteer and community leader, was appointed to the local Area Budget Committee. Prior to this role, Sarah had served as a trustee for around five years, further demonstrating her dedication to the community. Her appointment to the committee has been a testament to the growing influence of CCG and its commitment to community-led governance. Over the past five years, Sarah has represented the interests of local residents in budget allocation decisions, consistently advocating for continued investment in community services and support for grassroots organizations like CCG.

The Robertson Trust Initiative

In 2024, CCG successfully secured funding from **The Robertson Trust**, which will be directed towards enhancing our welfare rights advice services and supporting the expansion of our digital inclusion programmes. This initiative aims to address the growing digital divide in the community, offering residents essential skills to navigate online services, access employment opportunities, and engage more fully in modern society.

The partnership with The Robertson Trust is a key milestone for CCG as we continue to diversify our funding sources and invest in long-term solutions to socio-economic challenges. The trust's support will also help CCG develop more sustainable operational models, ensuring our services remain available to those who need them most.

Fundraising Impact

Overall, CCG's 2024 fundraising events and initiatives raised significant funds that will be used to support our ongoing work in food security, welfare rights advocacy, and community engagement. These funds, combined with the generosity of individual donors and sponsors, allow us to expand our reach and continue making a meaningful impact on the lives of those we serve.

Looking Forward

CCG plans to build on the success of this year's events by introducing new fundraising initiatives in 2025, including an expansion of our **charity shop at Ladymuir Crescent** and the launch of an **annual community fair**. We are also exploring opportunities to partner with more local businesses and increase our engagement with the wider Glasgow community.

Fundraising will remain a central part of our strategy as we continue to develop innovative ways to support our mission and build a financially sustainable organisation.

Acknowledgement of Volunteers

At the heart of Crookston Community Group's (CCG) success are the remarkable volunteers who dedicate their time, skills, and energy to making a difference in the community. In **2024**, **over 60 volunteers** played an integral role in delivering our services, from managing the community pantry and foodbank operations to supporting fundraising events and contributing to day-to-day activities.

Many of our volunteers are former service users, demonstrating the transformative power of community-led initiatives. By providing vital support across all areas of CCG, these volunteers help to create a strong, resilient community while gaining valuable skills and experience themselves.

Their commitment, compassion, and willingness to give back are what drive CCG forward, enabling us to continue meeting the growing needs of the Greater Pollok and Govan communities.

We extend our deepest gratitude to every volunteer who has contributed to our mission this year. Your hard work and dedication are invaluable, and we look forward to continuing to build a brighter, more inclusive future together.

8. Community and Stakeholder Engagement

Engaging with the community and fostering strong relationships with stakeholders are fundamental to Crookston Community Group's (CCG) success. In 2024, CCG deepened its connections with local residents, donors, volunteers, and partners, ensuring that the organisation remains responsive to the needs of the community while benefiting from the support of key stakeholders.

List of Donors

The support of our donors has been crucial to maintaining CCG's services, particularly in the face of increasing demand due to the cost-of-living crisis. In 2024, CCG received donations from a diverse group of individuals, local businesses, and charitable organisations. Our donors have been recognised across CCG's social media platforms and at key community events, where we highlight the difference their contributions make.

We extend our heartfelt thanks to the following key donors:

- **Islamic Relief UK**
- **STV Appeal**
- **The Robertson Trust**
- **Glasgow Community Food Network**
- **Glasgow Southwest Foodbank**
- **Energy Action Scotland**
- **Youth Scotland**
- **MEARS**
- **Migrant Help**
- **Glasgow City Council**
- **Cash for Kids**
- **Social Justice Services**
- **Tudor Trust Fund**
- **BMIES**
- **Local businesses:** Including contributions from Ataa Jewellers, B&Q, and Farmfoods.
- **Individual donors:** Generous residents who have consistently supported us through financial donations, food, and essential goods.

Their continued generosity ensures that we can offer food support, advocacy, and training services to the community. We are committed to recognising the impact of these donations and working closely with our donors to strengthen our services further.

Advisory Committee and MP Engagement

CCG Advisory Committee

Our advisory committee, composed of community leaders, local representatives, and sector experts, continues to play a crucial role in guiding CCG's strategic direction. The committee provides valuable insights on how we can improve our service delivery, expand our partnerships, and increase our engagement with underrepresented groups in the community.

MP and Councillor Engagement

CCG has also established plans to host regular **MP surgeries** at our Beltrees Road facility, providing local residents with opportunities to meet with their MP and access advice on a range of issues, including housing, benefits, and community support services. These surgeries will offer a valuable platform for constituents to raise concerns and seek help in a familiar and supportive environment.

MP Surgeries at CCG Locations – TBC

Call for Stakeholder Collaboration

CCG remains open to collaborating with more stakeholders who share our vision of empowering communities through inclusive, community-led initiatives. In 2024, we aim to deepen our relationships with local businesses, charities, and public-sector organisations. By working together, we can expand the reach and impact of our services.

We encourage potential partners who can offer resources, training, or financial support to get in touch with us. CCG's track record of collaboration with various stakeholders, including the **Scottish Government**, local businesses, and other third-sector organisations, highlights our

ability to foster mutually beneficial partnerships that support long-term community resilience.

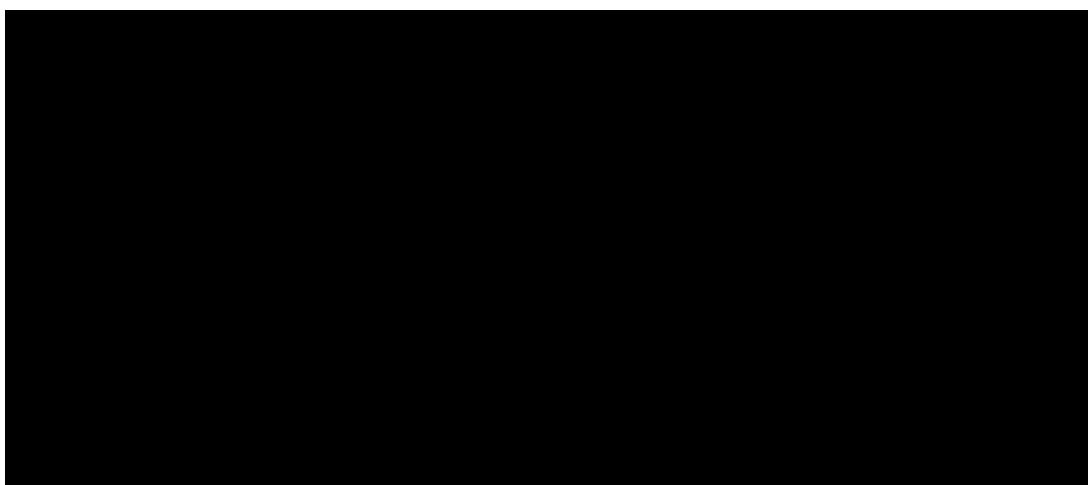
Celebrating Our Achievements

| Awards | Title |
|-----------|---|
| 2023 | Toiletries Amnesty Community Award 2023 Nasreen Ali (dedication to helping others through charity work and community support) |
| 2023 | Nominated for SCVO charity of the year award by FIRST MINISTER Humza Yousaf 2023 |
| 2022 | Child of Britain Awards - [REDACTED] |
| 2021 | Youth in Philanthropy Initiative Award (YPI) |
| 2020 | Ross & Liddell Bursary |
| 2019 | Silverburn Bursary |
| 2019 | Youth in Philanthropy Initiative Award (YPI) |
| 2019 | People Project National Lottery award (4 th Runner up) |
| 2018/2019 | Mary Barbour Award (1 st Runner up) – Valuable Contribution to Community Life in Glasgow – [REDACTED] Chairperson/Volunteer) |
| 2017/2018 | VAF Expressive Arts Award – 1 st Prize |
| 2017/2018 | Scottish Asian Business Awards (Best in Civil/Third Sector) |

9. CCG Premises

Crookston Community Centre, 56 Beltrees Road, Crookston, Glasgow, G53 5TF

CCG Main Office and Administration



At 56 Beltrees Road, Crookston Community Group (CCG) operates as the central hub for its wide range of community-focused initiatives. The main office serves as the first point of contact for those seeking assistance or information, with **CCG's Foodbank** running from Monday to Friday, 10 AM to 3 PM. Over the past year, the demand for foodbank services has grown significantly due to the ongoing challenges posed by the pandemic and the cost-of-living crisis.

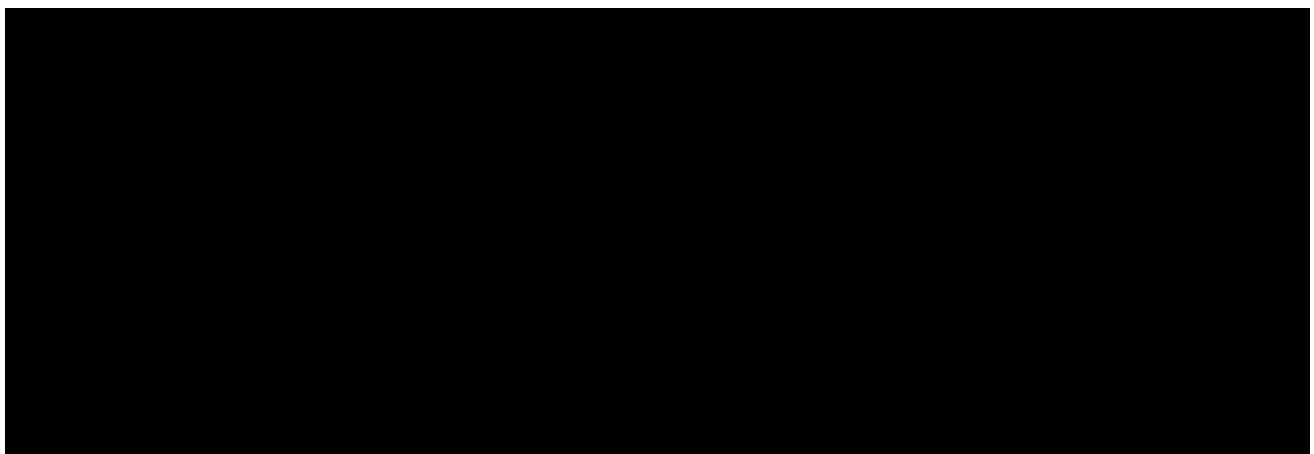
To meet this increased demand, CCG collaborates with various organizations, including **Turning Point Scotland, NHS, Money Matters, and PCAB**, to identify and assist vulnerable community members. The foodbank not only provides essential food supplies but also offers referrals and resources for those who may not have accessed its services before. CCG also collects and distributes toys, clothing, bedding, and household goods to support individuals and families in need.

Food donations are a vital part of CCG's operations, with contributions coming from local residents, supermarkets such as **Aldi, Marks & Spencer, Lidl, Sainsbury's, Tesco Silverburn, and Morrisons**, as well as organizations like **Feeding Britain, Celtic Football Club, Rangers Football Club, Rosshall Hospital, and Farm foods**. Schools and community groups also play an essential role in supporting these efforts.

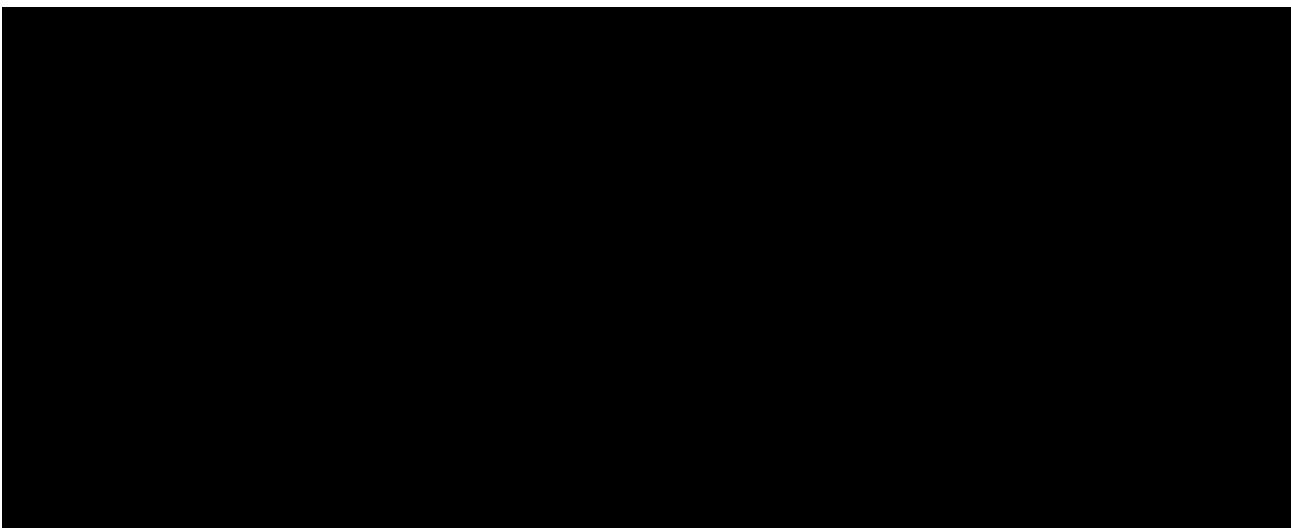
CCG accepts referrals from a broad network of partners, including organizations such as Alliance Scotland, Carr Gomm, Children 1st, Chris Stephens MP, Glasgow Southwest Foodbank, the National Health Service, and many more. These referrals help to ensure that support reaches those who need it most, including families, migrants, and individuals facing housing or financial challenges.

One of CCG's standout initiatives is the Independence from Foodbanks project, which aims to reduce reliance on foodbanks by empowering individuals and families through educational, social, and volunteering opportunities. This initiative encourages greater community engagement and helps reduce isolation, while also building skills and confidence.

During school holidays, CCG runs the **Lunch Munch Club**, providing 170 children with nutritious meals across three hubs during the Spring, Summer, and Autumn breaks. These meals are accompanied by fun activities, and each child receives a breakfast bag to take home. Months of preparation go into ensuring that children from diverse backgrounds, with varying dietary needs, are catered for. In partnership with organizations like Cash4Kids, CCG also organizes outings such as cinema trips and group parties, recognizing that these experiences are often out of reach for families due to financial pressures.



At Beltrees Community Meeting Room, CCG hosts various community events. **MP surgeries** on the second Friday of each month, providing constituents with an opportunity to discuss concerns and receive support. On Thursdays, the **Young Age Pensioners (YAP)** coffee morning takes place, offering a social space for older members of the community. Organized by a long-serving volunteer, [REDACTED], the group enjoys arts, crafts, and lunch together, with regular day trips to seaside towns and local beauty spots now part of their activities. These trips have been a success, improving the mental wellbeing and confidence of participants, and drawing a regular attendance of around 15 people each week.



CCG also supports cultural engagement through activities such as "**Cooking with Asifa**," where a diverse group of participants share recipes and techniques in a weekly cooking class. These sessions, restarted post-Covid, are recorded and shared on social media, allowing the broader community to learn and enjoy the process. **Arabic classes** are also offered every weeknight, taught by trained and accredited teachers, fostering language skills and cultural connection.

The CCG main office at 56 Beltrees Road is a vibrant, supportive hub that provides essential services and fosters a strong sense of community for people of all ages and backgrounds.

Crookston Community Pantry, 48 Beltrees Road, Crookston, Glasgow, G53 5TF



The CCG Community Pantry operates weekdays from 12 PM to 2 PM, offering affordable food to local and neighboring communities. Run by CCG volunteers, customers can select 10 items for £2.50, with extras at 25p each. Partnering with Fare Share, we receive weekly donations of fresh produce and staples, supplemented by grant-funded bulk purchases of essentials like pasta and canned goods.

Since joining The Scottish Pantry Network in 2023, we've maintained an open, inclusive model—no membership fees or restricted shopping days allowing everyone access without stigma. Volunteers receive training in retail skills, gaining valuable experience for future employment. Our back shop storage also supports the pantry and Foodbank operations.

Tiffin Fresh Food & Community Kitchen, 1005 Paisley Road West, Govan



Tiffin Fresh Food & Community Kitchen serves as a vibrant center for Crookston Community Group (CCG), hosting a range of activities that strengthen community connections and foster collaboration. Key functions include:

- **Partnership Meetings:** We regularly host meetings with partner organizations and funders, helping to build relationships and explore opportunities for joint community initiatives.
- **Lunch Munch Club:** During school holidays, the kitchen supports our Lunch Munch Club, providing nutritious meals and fun activities for children, ensuring they stay engaged and well-fed.
- **Children's Parties:** Special events are organized as part of the Lunch Club, offering children a chance to celebrate in a safe and enjoyable environment.
- **Staff Events & Community Engagement:** The space is also used for CCG staff meetings and community events like Ladies Night, which encourage empowerment and social inclusion.
- **CCG Projects:** The kitchen serves as a hub for key CCG projects, including the National Lottery Cost of Living Event and the Orchard Project, both aimed at addressing poverty and promoting sustainability.
- **Volunteer & Staff Training:** We run regular training sessions for staff and volunteers, equipping them with skills in areas like food preparation, service, and community outreach to better serve the public.
- **Presentations & Awareness Campaigns:** CCG actively raises awareness on important social issues like poverty, food waste, and recycling. We've presented to numerous organizations, including the Scottish Parliament, Asda, Poverty Alliance, and more, spreading our message and advocating for change.

Through these initiatives, Tiffin Fresh Food & Community Kitchen plays a crucial role in promoting community well-being, tackling food insecurity, and raising awareness of social issues affecting our local area.

CCG Charity Shop and Hubs; 11, 15, 19-23, 31, 35 Ladymuir Crescent, Glasgow G53 5UE



In August 2022, the Crookston Community Group (CCG) underwent a significant transformation by repurposing its previously utilized community hub and bulk Foodbank storage area into the CCG Charity Shop and Hub. This initiative, open Monday to Friday from 10 AM to 3 PM, marked a pivotal development for the Pollok area, offering the first charity shop of its kind in the community. It has since become an essential resource, providing affordable goods while supporting CCG's mission.

The charity shop thrives on donations from the public, which are carefully sorted, cleaned, and merchandised by dedicated CCG staff and volunteers. With prices starting as low as 25p, the shop offers a wide range of high-quality clothing, bedding, toys, books, and household goods. This not only meets the needs of the community by offering affordable essentials, but it also generates much-needed revenue that supports CCG's financial sustainability. By creating a steady income stream, the shop reduces the organization's reliance on grant funding, helping ensure long-term operational stability.

Volunteers play a vital role in the charity shop's success, receiving comprehensive training from experienced retail staff. This training covers essential retail skills such as cash handling, merchandising, stock rotation, and customer service, equipping volunteers with valuable experience that enhances their employability. Additionally, the space includes a dedicated Community Hub area, which hosts one of CCG's Lunch Munch Clubs during school holidays, providing free meals for children. A secure section is also maintained for storing bulk stock, which supports CCG's Foodbank and Pantry programs.

CCG's vision for expansion doesn't stop there. The organization is actively expanding its footprint by acquiring four additional units within Ladymuir Crescent. At **11 Ladymuir Crescent**, CCG has opened a community coffee shop, creating a welcoming space for local residents to gather and socialize. The charity shop, now relocated to **15 Ladymuir Crescent**, continues to serve the community with its affordable offerings. Units **19 to 23 Ladymuir Crescent** are being repurposed to store all bulk stock for CCG's Foodbank, Pantry, and other services, centralizing storage for greater efficiency. Furthermore, **31 Ladymuir Crescent** will house an office for the local MP and councillors, establishing a direct link between the community and their elected representatives. Finally, **35 Ladymuir Crescent** will serve as the CCG office for trustees, providing a base of operations for the organization's leadership.

Through these expansions, CCG is not only enhancing its services but also solidifying its role as a cornerstone of community support in Pollok, furthering its mission to provide essential resources, foster community engagement, and ensure the long-term well-being of local residents.

10. Additional Information

Accounts and Financial Management

Crookston Community Group (CCG) is committed to maintaining transparency and accountability in the management of its finances. All financial matters are overseen by the trustees, who ensure that CCG adheres to the highest standards of financial governance.

In 2024, our accounts were once again handled by **DA Accountants**, based in Speirsbridge Business Park, Glasgow. DA Accountants provide independent examination services, ensuring that CCG's financial records are in compliance with regulatory standards. Their review of our financial statements has confirmed that our accounts are properly maintained, and the financial position of the charity remains stable.

CCG's financial management is also guided by a clear reserves policy, which ensures that we maintain enough reserves to cover at least three months of operational costs. This policy is reviewed annually by the trustees to ensure it remains aligned with the charity's needs and risks.

Payroll Management

CCG's payroll services are handled by Central Accountancy, ensuring that all staff and volunteers are paid accurately and on time. This external service provider helps manage payroll in compliance with UK employment laws, including pensions, tax, and National Insurance contributions. We are currently in the process of confirming our long-term payroll management provider, ensuring that we continue to meet all regulatory obligations.

Trustee Remuneration and Expenses

As part of CCG's commitment to responsible financial governance, none of the trustees received any remuneration or expenses during the financial year. All trustees serve on a voluntary basis, reflecting their dedication to the charity's mission and values. This practice reinforces our focus on ensuring that the majority of our resources are directed towards frontline services and community support.

Governance and Compliance

CCG continues to operate under the governance framework established in our **Constitution**. This document outlines the roles and responsibilities of the trustees, our charitable objectives, and our legal obligations as a Scottish Charitable Incorporated Organisation (SCIO).

In addition to the financial governance provided by DA Accountants, CCG maintains compliance with health and safety regulations, data protection laws (GDPR), and safeguarding policies. The trustees and senior management team regularly review these policies to ensure they are up to date and aligned with best practices.

Looking Ahead

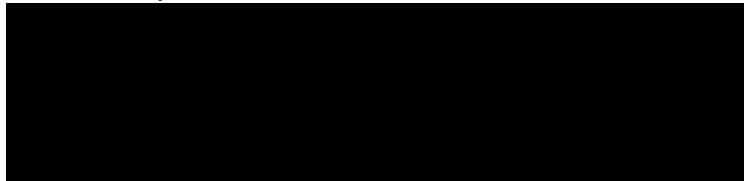
In the year ahead, CCG will continue to focus on financial sustainability through the development of new income streams, particularly through our expanding social enterprises. We are also committed to increasing our engagement with local partners, funders, and government bodies to ensure that our services can grow in response to the community's needs.

The trustees will remain focused on strengthening governance practices and ensuring that CCG's operations are both sustainable and aligned with the organisation's mission to empower individuals and communities.

Closing Remarks

Crookston Community Group (CCG) remains committed to facilitating the empowerment of the 15 communities it serves through practical, responsive, and sustainable support. Over the 12 years, CCG has successfully adapted to the evolving needs of individuals facing socio-economic challenges, ensuring that its services remain both relevant and impactful. By fostering strong partnerships with local authorities, businesses, and third-sector organisations, CCG has created a resilient and community-led infrastructure that continues to address poverty, inequality, and social exclusion. As CCG looks toward the future, the organisation is focused on expanding its services, developing new social enterprises, and strengthening its volunteer and staff programmes. These efforts, combined with its commitment to transparency, governance, and data-driven decision-making, will ensure that CCG continues to be a vital resource for residents in Greater Pollok and Govan. With the continued support of trustees, funders, and the wider community, CCG is well-positioned to meet future challenges and build a stronger, more inclusive community for all.

Signed



Name

Date

18 September 2024

Independent Examiner's Report to the Trustees of Crookston Community Group

I report on the accounts for the year ended 31 May 2024 set out on pages nine to fourteen.

Respective responsibilities of trustees and examiner

The charity's trustees (who are also the directors for the purposes of company law) are responsible for the preparation of the accounts. The charity's trustees consider that an audit is not required for this year (under Section 144(2) of the Charities Act 2011 (the 2011 Act)) and that an independent examination is required. The charity's gross income exceeded £250,000 and I am qualified to undertake the examination by being a qualified member of ACCA.

Having satisfied myself that the charity is not subject to audit under company law and is eligible for independent examination, it is my responsibility to:

- examine the accounts under Section 145 of the 2011 Act
- to follow the procedures laid down in the General Directions given by the Charity Commission (under Section 145(5)(b) of the 2011 Act); and
- to state whether particular matters have come to my attention.

Basis of the independent examiner's report

My examination was carried out in accordance with the General Directions given by the Charity Commission. An examination includes a review of the accounting records kept by the charity and a comparison of the accounts presented with those records. It also includes consideration of any unusual items or disclosures in the accounts, and seeking explanations from you as trustees concerning any such matters. The procedures undertaken do not provide all the evidence that would be required in an audit, and consequently no opinion is given as to whether the accounts present a 'true and fair view' and the report is limited to those matters set out in the statements below.

Independent examiner's qualified statement

No other matter has come to my attention:

- (1) which gives me reasonable cause to believe that, in any material respect, the requirements
 - to keep accounting records in accordance with Section 386 and 387 of the Companies Act 2006
 - to prepare accounts which accord with the accounting records, comply with the accounting requirements of Sections 394 and 395 of the Companies Act 2006 and with the methods and principles of the Statement of Recommended Practice: Accounting and Reporting by Charities have not been met; or
- (2) to which, in my opinion, attention should be drawn in order to enable a proper understanding of the accounts to be reached.

DA Accountants
Chartered Certified Accountants
Spiersbridge Business Park
1 Spiersbridge Way
Glasgow
G46 8NG
18 September 2024

DA Accountants
Chartered Certified Accountants
01416385780

**Crookston Community Group
Statement of Financial Activities
for the year ended 31 May 2024**

| | Unrestricted funds | Restricted funds | 2024 | 2023 |
|--|-------------------------------|-------------------------|----------------|----------------|
| | | | £ | £ |
| INCOMING RESOURCES | | | | |
| Incoming resources from generated funds | | | | |
| Voluntary income | - | 460,361 | 460,361 | 7,377 |
| Total incoming resources | - | 460,361 | 460,361 | 418,839 |
| RESOURCES EXPENDED | | | | |
| Costs of generating funds | | | | |
| Costs of generating voluntary income | 286,774 | - | 286,774 | 205,733 |
| Charitable activities | | | | |
| Management, Finance and Professional costs | 169,158 | - | 169,158 | 181,416 |
| Total resources expended | 455,932 | - | 455,932 | 387,149 |
| NET INCOMING/(OUTGOING) | (455,932) | 460,361 | 4,429 | 31,690 |
| RECONCILIATION OF FUNDS | | | | |
| Total funds brought forward | | | | |
| TOTAL FUNDS CARRIED FORWARD | (455,932) | 460,361 | 4,429 | 31,690 |

Crookston Community Group
Balance Sheet
as at 31 May 2024

| | | Unrestricted funds £ | Restricted funds £ | 2024 £ | 2023 £ |
|---|---|----------------------------|--------------------------|-----------|-----------|
| Fixed assets | | | | | |
| Tangible assets | 6 | 19,870 | - | 19,870 | 24,838 |
| Current assets | | | | | |
| Cash at bank | | 144,995 | - | 144,995 | 135,755 |
| Creditors: amounts falling due within one year | 7 | - | - | (500) | (657) |
| Net current assets | | 144,995 | - | 144,495 | 135,098 |
| Net assets | | 164,865 | - | 164,365 | 159,936 |
| Funds | | | | | |
| Unrestricted funds b/fwd | | | | 164,365 | 159,936 |
| Total funds | | | | 164,365 | 159,936 |

The charitable company is entitled to exemption from audit under Section 477 of the Companies Act 2006 for the year ended 31 May 2024 .

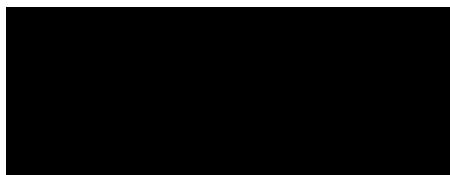
The members have not required the charitable company to obtain an audit of its financial statements for the year ended 31 May 2024 in accordance with Section 476 of the Companies Act 2006.

The trustees acknowledge their responsibilities for

(a) ensuring that the charitable company keeps accounting records that comply with Sections 386 and 387 of the Companies Act 2006 and
 (b) preparing financial statements which give a true and fair view of the state of affairs of the charitable company as at the end of each financial year and of its surplus or deficit for each financial year in accordance with the requirements of Sections 394 and 395 and which otherwise comply with the requirements of the Companies Act 2006 relating to financial statements, so far as applicable to the charitable company.

These financial statements have been prepared in accordance with the special provisions of Part 15 of the Companies Act 2006 relating to small charitable companies and with the Financial Reporting Standard for Smaller Entities (effective January 2015).

The financial statements were approved by the board of trustees on 18 September 2024 and were signed on its behalf by:



Crookston Community Group Notes to the Accounts for the year ended 31 May 2024

1 Accounting policies

Accounting convention

The financial statements have been prepared under the historical cost convention, and in accordance with the Financial Reporting Standard for Smaller Entities (effective April 2008), the Companies Act 2006 and the requirements of the Statement of Recommended Practice, Accounting and Reporting by Charities.

Incoming resources

All incoming resources are included on the Statement of Financial Activities when the charity is legally entitled to the income and the amount can be quantified with reasonable accuracy.

Resources expended

Expenditure is accounted for on an accruals basis and has been classified under headings that aggregate all cost related to the category. Where costs cannot be directly attributed to particular headings they have been allocated to activities on a basis consistent with the use of resources.

Grants offered subject to conditions which have not been met at the year end date are noted as a commitment but not accrued as expenditure.

Tangible fixed assets

Depreciation is provided at the following annual rates in order to write off each asset over its estimated useful life.

Motor vehicles 20% reducing balance

Taxation

The charity is exempt from corporation tax on its charitable activities.

Fund accounting

Unrestricted funds can be used in accordance with the charitable objectives at the discretion of the trustees.

Restricted funds can only be used for particular restricted purposes within the objects of the charity. Restrictions arise when specified by the donor or when funds are raised for particular restricted purposes.

Further explanation of the nature and purpose of each fund is included in the notes to the financial statements.

2 Activities for generating funds

| Activities for generating funds | 2024 | 2023 |
|---------------------------------|---------------------|---------------------|
| | £ | £ |
| Grant income | 295,653 | 7,377 |
| Donations | 142,163 | 411,462 |
| Other | 22,545 | - |
| | <hr/> <hr/> 460,361 | <hr/> <hr/> 418,839 |

Crookston Community Group
Notes to the Accounts
for the year ended 31 May 2024

3 Costs of generating voluntary income

| | 2024 | 2023 |
|---|----------------------|----------------------|
| | £ | £ |
| Food supplies, catering & events | 161,862 | 113,492 |
| Rent | 80,301 | 42,325 |
| Rates and water | 4,950 | 3,022 |
| Light and heat | 8,595 | 14,500 |
| Travel & subsistence | 13,177 | 7,837 |
| Repairs and maintenance | 8,809 | 7,737 |
| Volunteer expenses & other direct costs | 9,080 | 16,820 |
| | <hr/> <u>286,774</u> | <hr/> <u>205,733</u> |

4 Trustees' remuneration and benefits

There were £nil trustees' remuneration or other benefits for the year ended 31 May 2024.

Trustees' expenses

There were nil trustees' expenses paid for the year ended 31 May 2024.

5 Staff costs

| | 2024 | 2023 |
|--------------------|----------------------|----------------------|
| | £ | £ |
| Wages and salaries | 125,118 | 112,870 |
| | <hr/> <u>128,970</u> | <hr/> <u>113,963</u> |

The average monthly number of employees during the year was as follows:

| | 2024 | 2023 |
|--|-------------|-------------|
| | 6 | 6 |

No employees received emoluments in excess of £60,000.

Crookston Community Group
Notes to the Accounts
for the year ended 31 May 2024

6 Tangible fixed assets

| | Motor vehicles | £ |
|-----------------------|-----------------------|---|
| Cost | | |
| At 1 June 2023 | 34,500 | |
| At 31 May 2024 | <u>34,500</u> | |
| Depreciation | | |
| At 1 June 2023 | 9,662 | |
| Charge for the year | <u>4,968</u> | |
| At 31 May 2024 | <u>14,630</u> | |
| Net book value | | |
| At 31 May 2024 | <u>19,870</u> | |
| At 31 May 2023 | <u>24,838</u> | |

7 Creditors: amounts falling due within one year

| | 2024 | 2023 |
|-----------------|-------------|-------------|
| | £ | £ |
| Other creditors | 500 | 657 |
| | <u>500</u> | <u>657</u> |

8 Movement in funds

| | 2023 | Movement | 2024 |
|---------------------------|----------------|-----------------|----------------|
| | £ | £ | £ |
| Unrestricted funds | | | |
| General funds | 159,936 | 4,429 | 164,365 |
| Total funds | <u>159,936</u> | <u>4,429</u> | <u>164,365</u> |

Crookston Community Group
Detailed Statement of Financial activities
for the year ended 31 May 2024

| | 2024 | 2023 |
|--|----------------|----------------|
| | £ | £ |
| INCOMING RESOURCES | | |
| Voluntary income | | |
| Grant income | 295,653 | 7,377 |
| Donations | 142,163 | 411,462 |
| | <u>437,816</u> | <u>418,839</u> |
| Activities for generating funds | | |
| Other | 22,545 | - |
| | <u>22,545</u> | <u>418,839</u> |
| Total incoming resources | <u>460,361</u> | <u>418,839</u> |
| RESOURCES EXPENDED | | |
| Cost of generating voluntary funds | | |
| Food supplies, catering & events | 161,862 | 113,492 |
| Rent | 80,301 | 42,325 |
| Rates and water | 4,950 | 3,022 |
| Light and heat | 8,595 | 14,500 |
| Travel & subsistence | 13,177 | 7,837 |
| Repairs and maintenance | 8,809 | 7,737 |
| Volunteer expenses & other direct costs | 9,080 | 16,820 |
| | <u>286,774</u> | <u>205,733</u> |
| Wages | 125,118 | 112,870 |
| Pension | 3,852 | 1,093 |
| Motor expenses | 7,755 | 33,399 |
| | <u>136,725</u> | <u>147,362</u> |
| Finance | | |
| Telephone | 2,152 | 1,287 |
| Postage, printing and office supplies | 2,253 | 636 |
| Insurance | 2,694 | 1,926 |
| Depreciation | 4,968 | 6,211 |
| | <u>12,067</u> | <u>10,060</u> |
| Legal and professional costs: | | |
| Accountancy fees | 269 | 554 |
| Consultancy fees | 8,800 | 10,998 |
| Other legal and professional | 11,297 | 12,442 |
| | <u>20,366</u> | <u>23,994</u> |
| Total Management, Finance and Professional costs | <u>169,158</u> | <u>181,416</u> |