

**Public Service Reform (Scotland) Act 2010  
Annual Statement under Section 32 (1) (a) on sustainable economic  
growth in the exercise of our functions 2013-14.**

We introduced online services for charities in June 2012, to streamline annual reporting procedures for charities, and during 2013-14 the number of charities with an online user account increased to 74%. We supported charity trustees operating throughout Scotland by publishing guidance and information on our website, and through our use of twitter; and a programme of events was held at locations throughout the country, at which we met with and responded to issues raised by charities. Through these actions, together with our other regulatory and advisory functions, we contribute to the delivery of the national performance indicator relating to the development of strong, resilient and supportive communities where people take responsibility for their own actions and how they affect others.

In addition, we have contributed to the National Performance Outcome of reducing the local and global impact of our consumption and production, through the implementation of measures set out in our 2011-14 Carbon Management Plan. We exceeded our target of reducing our CO<sub>2</sub> emissions by 10%, by March 2014, as detailed in our annual [Sustainability Report](#) which is published on our website. Our 2014-17 Carbon Management Plan is under development and will be published on the website, when complete.

**Annual Statement under Section 32 (1) (b) on efficiency, effectiveness  
and economy in the exercise of our functions, 2013-14.**

OSCR achieved cash efficiency savings of £134,639 in 2013-14, representing a 4.4% saving against our original £3.05m budget. The efficiencies included £61,812 delivered through the use of centrally negotiated Scottish and UK collaborative contracts, and £72,583 associated with online services. It is worth noting that the online savings are approximately £15,000 higher than they would usually be, as a result of the 31<sup>st</sup> March 2013, a year end date for a large number of charities, falling on a Sunday. This meant that annual returns were not issued until 1<sup>st</sup> April 2014, and the efficiencies were therefore allocated to 2013-14.